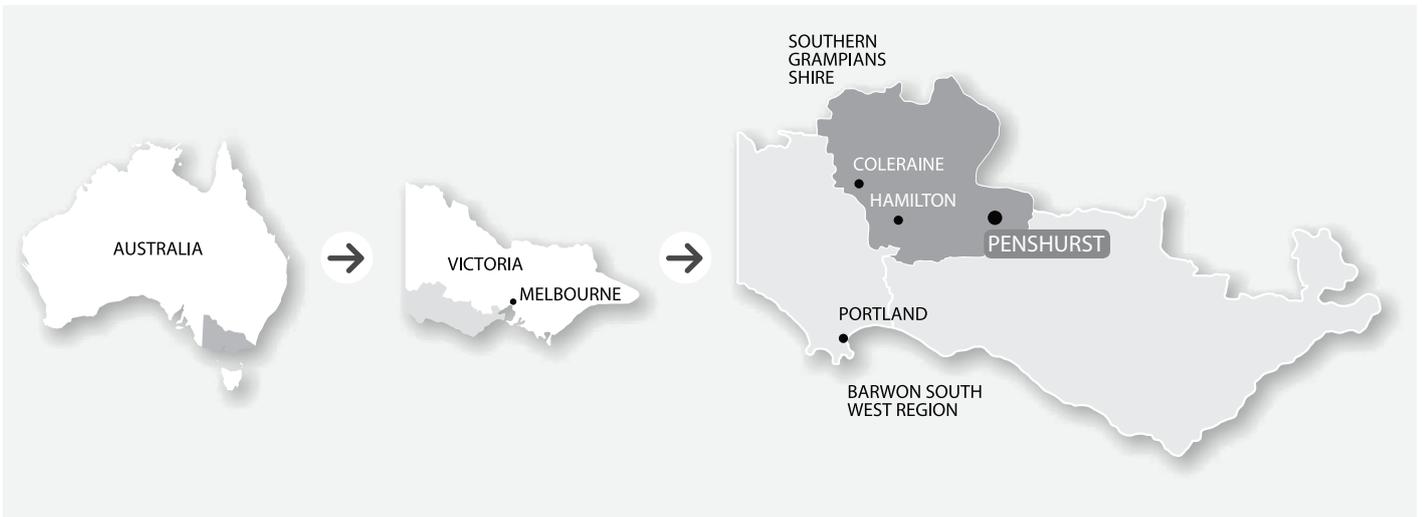




Working together

Creating healthier communities

ABOUT WDHS PENSURST CAMPUS



Penshurst and District Health Service (PDHS) a member of the Western District Health Service since 1998, is a public hospital that provides acute care, residential aged care, community services and independent living units at Penshurst and Dunkeld.

Located in the Southern Grampians Shire, Penshurst and District Health Service supports the healthcare needs of the Shire's resident population of 734 people; in addition, to those living within the local catchment areas

of Dunkeld, Glenthompson, Hawkesdale and Macarthur.

Established originally as a Bush Nursing Hospital, the need for a local hospital was recognised in the early 1950's by Dr. Watt in Penshurst and Pastor Wiebusch of the Tabor Lutheran Church. A committee, which included Mr. R. Schramm, MBE, Mr. C.G. Ross and Mr. J. Ryan, was established to expedite a hospital project for Penshurst and work toward the construction of a health care facility.

Mr. J.O.W. Smith donated a parcel of land presently occupied by the Hospital with construction of the new hospital commencing in August 1955 and the first patient being admitted in July 1957. The cost of constructing and furnishing the new five-bed hospital was 46,567 pounds, of which a portion was paid by money raised by the community with the remainder paid by a Government grant.



1950

Construction of Hospital commenced on current site



1988

Redevelopment and upgrade of Nursing Home



1998

Upgrade to Nursing Home dining room, acute rooms and garden area



2011

Redevelopment of Kolor Lodge Hostel



2017

Penshurst community serviced by Bush Nursing Hospital

1955

Extension completed to incorporate Nursing Home - W.J. Lewis Wing, and acute beds



1997

Kolor Lodge Hostel established
WDHS amalgamated with 4 local Health Services
Sheppard Community Health Centre



2009

Upgrade of new laundry area and kitchen with installation of new walk in cool room



2013

New driveway and kerbing





PENSHURST ADVISORY COMMITTEE CHAIRPERSON

As The Chairperson of the Penshurst and District Health Service Advisory Board, I am pleased to have the privilege and honour to present this year in review.

The Board is pleased to be able to report the conclusion of another successful year as evidenced by our financial result and our continued success in meeting all of the necessary government accreditation and standards. This past year the Health Service has seen a further consolidation of our services following our recently completed Cora's Way and the funding grant for the refurbishment project for the nursing home. The focus has remained unchanged to continue to provide quality service in an environment which respects the right of our elderly to live their lives with dignity in a culturally appropriate way.

None of our achievements are possible without passionate staff members that lives our values on a daily basis

The board is grateful to our staff for the support they have provided over the year under the excellent leadership of Katherine Armstrong, Director of Nursing - Aged Care Services, and Virginia Quirk - Director of Nursing, Penshurst.

The Aged Care Sector is becoming increasingly complex. The Board is committed to facing these challenges with the passion and dedication which has characterised our past performance.

I am confident that we will continue to be strategic in our approach, appreciative of the value of effective community consultation and responsible in managing the resources for the benefit of the community we serve. Penshurst Health Service belongs to all of us and that is why it deserves our continuous support

There are many people who contribute to the work of the Health Service and on behalf of the Board, Staff, Patients and Residents, I thank all collectors for the Annual Doorknock Appeal, the Hospital Ladies Auxiliary, Stella Boots and the Penshurst hotel patrons and the Christmas Carol Committee for their generous contributions.

Appreciation for continued support and gratitude goes to our many donors and volunteers whose constant support and tireless efforts make a difference to our patient's health and wellbeing. Their generosity inspires our work. I wish to thank staff for their dedication and invaluable work, volunteers for their support and generosity, donors for their much needed financial support

The Advisory Board would like to acknowledge the support and assistance given to us by the Western District Health Service especially Chief Executive Rohan Fitzgerald, Manager Finance and Budget Nick Templeton, and Director of Corporate Services Nick Starkie. Your guidance and knowledge is greatly appreciated.

I would like to recognise the time and support of Jen Hutton as the WDHS representative on the Advisory Committee. We thank Jen for her care, commitment and work both on the WDHS Board and the PDHS. We wish her well in the years to come.

Finally I must take this opportunity to thank my fellow members of the Penshurst & District Health Service Advisory Committee, for their significant contribution, guidance and support.

Lastly, thanks to all those dedicated people whose unfailing commitment to improving the lives of our patients and community remains the lynchpin of our great public healthcare service.

I wish the entire Penshurst Advisory Board the best for the years to come.

Thank You

Margaret Eales
Chairperson
Penshurst & District Health Service



Margaret Eales
Chairperson



QUALITY & RISK MANAGEMENT



Penhurst and District Health Service (PDHS) has continued to ensure our services meet best practice and needs of our consumers, including residents, patients and the community.

DEMENTIA FORUM

70 COMMUNITY MEMBERS
ATTENDED THE DEMENTIA FORUM



20 MIN ROUNDING FALLS RESEARCH

INCREASED OBSERVATION OF THE INTERVENTION GROUP, LED TO ZERO FALL RELATED FRACTURES DURING THE STUDY PERIOD.



IMPROVED MEDICATION MANAGEMENT

A LOCAL EXTERNAL CONSULTANT PHARMACIST WAS CONTRACTED TO CONDUCT MEDICATION REVIEWS

AGED CARE

Improving Medication Management

Improving medication management has been a focus in our aged care facilities and includes reviewing the type, dosage and number of medications prescribed in order to reduce, (where possible), nine or more medications which can lead to adverse events. A local external consultant pharmacist was contracted to conduct medication reviews and provide recommendations for inclusion in the shared clinical record. Pharmacists, doctors, nurses and residents collaborate to review the type, dosage and number of medications to improve resident safety and health outcomes.

Better Support for People with Dementia

A Cognitive Impairment Workgroup, with multidisciplinary and consumer representation completed a gap analysis against National Dementia Best Practice Standards, resulting in several outcomes. These included improved access to a geriatrician / psycho geriatric services, further embedding of the Montessori Model of Care and workplace support for staff diagnosed with dementia. A best practice risk screening tool for cognitive impairment and delirium screening was also implemented. A highly successful Dementia Forum was also held for carers, their families and the wider community, with over 70 people in attendance. As part of their continued education, staff

experienced dementia for themselves using virtual reality glasses provided through Dementia Australia's 'Enabling Edie' training program.

Montessori

All staff continue to work with residents using the principles of enablement to ensure residents are actively engaged in activities they enjoy. A calendared program has commenced on a daily basis which sets aside time each afternoon for clinical staff to engage residents in activities of enjoyment.

Aged Care Documentation

Funding for aged care facilities in the public hospital system is dependent on the documentation of care, which is increasingly carried out by nurses and care staff. This year WDHS conducted a review of documentation processes in its aged care facilities. The review incorporated the content and goals of handover materials and the Nursing Care Plan. It looked at the frequency, time of day and skill levels of all staff involved in the Care Plan and how this could be streamlined to guarantee quality, while also allowing enough time for direct patient care. Ongoing reviews are allowing staff to restructure their workday to achieve greater efficiencies and more effective use of their nursing time.

Mobility Trained Nurse Program

The Mobility Trained Nurse Program has been rolled out to all aged care facilities. This program aims to equip nursing staff to address mobility

and transfer issues, for patients admitted when Physiotherapists are unavailable. A staff member has undertaken the training for Penhurst.

Falls Research

20 Minute Rounding research explored the impact of '20 minute staff rounding' on the incidence of falls and fall related injuries among high risk aged care residents. A major finding was that increased observation of the intervention group, led to zero fall related fractures during the study period. 20 minute rounding continues at WDHS, with guidelines developed. This important research will also be published and WDHS will present a poster at the International Forum on Quality and Safety in Healthcare in September 2018.

ACUTE CARE

National Standards

The National Safety & Quality Health Service (NSQHS) Standards drive the implementation of safety & quality systems to improve healthcare across Australia. The second edition of the NSQHS Standards was released by the Australian Commission on Safety and Quality in Health Care in November 2017. Our governance committee structure has been revised to facilitate the new standards, with additional focus being given to Palliative and End-of-life Care, Mental Health, Nutrition & Malnutrition. The second edition standards come into effect on July 1, 2018.

It is with great pleasure that we present the accomplishments of the past 12 months of the Peshurst Campus of the Western District Health Service.

Over the past year we have faced challenges with maintaining the occupancy of both the nursing home and hostel. Changing demographics and the release of many additional Home Care Packages, which assist people to remain in their own homes, have contributed to this. In line with our strategic direction of “creating healthier communities”, we continuously reviewing ways that we can improve our occupancy, in addition to the community and acute services that we can offer the Peshurst Community.

What is steadfast, however, is the consistent high standard of care that is provided to the residents and patients at the Peshurst Campus. As has been noted many times previously, the homelike environment and caring and committed team of staff ensure that residents are supported to make decisions about their care and the services they receive. This is reflected through clinical care, leisure and lifestyle activities and the extensive range of services, such as catering, cleaning, maintenance and administration that support residents to have a welcoming, comfortable and safe living environment. We acknowledge and thank all of the staff whose dedication to providing a high quality service is exceptional.

On Saturday 17th March, the Peshurst community came out in droves to support the St. Patrick’s Day Hospital Market. Whilst people browsed the many stalls and enjoyed the sausage sizzle, the outside temperature rose and the day became hot and blustery. Across the State, many high fire danger warnings were being issued, however, at that time we never imagined that the Peshurst community or our hospital would be at threat of a fire. By 10.00pm that night, the Peshurst community and therefore, the hospital, nursing home and hostel were indeed at high risk of being burnt, with many hectares around the town already affected by fire.

As result of the actions of staff, who alerted management of the immediate threat, an emergency management team was activated to respond to the evolving situation. It became clear from the unpredictable nature of the strong winds, the uncertainty of the fire’s path and having regard for residents’ safety that the most appropriate option would be to evacuate all 25 residents. A Code Orange – Evacuation plan was implemented and at approximately 12.15 am on Sunday morning the first of 3 buses driven by staff members, commenced the journey into Hamilton.

Despite the urgency of the situation, the residents were extremely positive about the situation with one residents heard saying “this is a great adventure and can we do this every night” and other’s breaking into song with renditions of ‘You are My Sunshine’ and ‘Three Blind Mice’ just to name a few.

Residents arriving from Peshurst were allocated to the Birches and Surgical Ward at the Hamilton Base Hospital and were warmly welcomed by Hamilton staff. Residents were cared for throughout WDHS until it was deemed safe for them to return to Peshurst on Monday 19th March. Following the evacuation residents and staff were given opportunity to debrief about the process. Overwhelmingly, feedback provided by both groups was extremely positive and everyone was well supported to remain safe.

Ultimately what turned a challenging situation, into a positive experience was the response of the residents, who took it all in their stride; the Peshurst staff, whose diligence and dedication to support the residents was amazing; the WDHS staff, who supported the evacuation and family and friends. Without such as cohesive team, the situation could have been very different.

Our clinical services continue to be assessed against both the National Safety and Quality Health Service Standards for our acute services and the Aged Care Accreditation Standards for our aged care services. Both aged care facilities were due to undergo a full site visit this year, however, we received notification that as a result of consistently meeting a high standard during site audits and unannounced visits the accreditation period for the two facilities would be extended until August 2019. This will mean that these facilities will undergo accreditation against the new aged care standards which were introduced in early 2018 and are required to be implemented in July 2019. We are currently working on implementing the new Aged Care Standards across all aged care services of WDHS. The Hotel Services team have participated in several external audits, both in food safety and cleaning standards. Each of these audits were passed and received positive feedback about the high standard of service that is provided.

In line with the WDHS vision of “creating healthier communities”, a suggestion was made by the Advisory Committee to bring the community into the facility by way of offering meals that were catered for by the hospital. A very successful lunch was attended by a small gathering in the Sheppard Centre in July. Feedback from those who attended indicated the event was a resounding success and the lunches will be offered to

the community on a quarterly basis. We continue to work in partnership with the National Centre for Farmer health (NCFH) and the Hamilton Medical Group (HMG). The NCFH holds a monthly clinic that supports local farmer’s to improve their health and well-being. The AgriSafe™ program continues to be a well-supported service for Peshurst that is highly valued and recommended by the participants. Our partnership with the HMG continues to be positive in providing a valued medical service to the residents and local community. Doctors from the HMG consult from the Peshurst Medical Clinic on a rotational basis.

We are continually amazed by the support that we receive from the Peshurst community that provides the Peshurst Campus the ability to deliver a high quality service. This includes many volunteer hours that are given by so many generous people in a variety of ways, including individual volunteers, those who run the raffles and market days, community members who give generously to the Door Knock Appeal and membership on the Hospital Ladies Auxiliary. We sincerely thank all of our volunteers for their hard work, time and commitment given to supporting us.

A highlight in May, was to receive notification from the Department of Health and Human Services that our application to receive funding towards refurbishment of the Peshurst Nursing Home was successful; we have received \$170 000 towards the capital project which will deliver significant improvements for residents, which include upgrades to the nursing home to provide more single accommodation with ensuite facilities. We continue to seek opportunity to secure additional funding through various government grant schemes.

Over the past year, we have completed several capital improvements which include, the replacement of two dated switchboards, the commencement of Cora’s Way outdoor entertainment area and upgraded components to the fire system. Generous donations received from the Hospital Ladies have enabled us to purchase a recliner chair for the residents, tables and chairs for the staff room, ATV ramps to load items for transport onto the hospital ute, shower chairs and over toilet aids, nails kits for each resident, hose reels, floor mats and a hairdressing chair and footstool.

LEADERSHIP & MANAGEMENT

Donations from the Penshurst Combined Churches Community Carols assisted us to purchase of six high back chairs of the resident's choice for their activities in the Wattle Room and other generous donations have been received though the Penshurst Hospital Markets, the Bethlehem Lutheran Church Tabor and Hospital Doorknock Appeal.

We thank Mrs. Margaret Eales, Chair of the Penshurst Advisory Committee for her ongoing support of the Penshurst Campus and following her retirement from the Committee, acknowledge her generous commitment, over eighteen years, as both a member and Chairperson. We also acknowledge and thank, on her retirement, the support of WDHS board member, Jen

Hutton, whose service to the Penshurst Campus has been invaluable. Thanks must also go to the Advisory Committee members who give so much of their time to provide us with their support and leadership.

Finally, on behalf of the staff and residents, we thank our Chief Executive Mr. Rohan Fitzgerald for his continued support and leadership of the Penshurst Campus. We look forward to the coming year where we will continue to build on the uniqueness of our service and its wonderful rural setting and provide innovative solutions to support the health needs of the Penshurst community.



Katherine Armstrong

DON, Aged Care Services



Penny Holmes

NUM, Penshurst





20

EPISODES OF IN-SERVICE EDUCATION HAS BEEN PROVIDED



100%

INFLUENZA VACCINATION FOR STAFF



RESIDENT BIRTHDAYS ARE CELEBRATED ON THE DAY WITH DECORATIONS AND CAKE AS WELL AS A SMALL GIFT.

LEISURE AND LIFESTYLE REPORT

The past twelve months has seen a lovely amalgamation of the old and the new within the lifestyle program. The traditional activities and celebrations have married well with the new ideas and opportunities which have been developed and made available for the residents.

We continue to celebrate Australian society's special occasions and Christian observances as well as acknowledging the important days of those residents and staff from other countries, cultures or religions. Resident birthdays are celebrated on the day with decorations and cake as well as a small gift. The residents have voted to continue this practice as they enjoy feeling special on their birthday and the staff enjoy spoiling them. As well as our many long term activities, residents have enjoyed being involved in cooking activities, armchair travel, mystery bus outings, movie matinees, art therapy, pamper sessions, art project, the herb garden, train group, men's coffee and chat, reminiscing activities, poetry, postcard exchange as well as individual activities too numerous to mention. We have pet therapy provided weekly by Delta Dogs which is generously funded by Ian Thomson. Residents have the opportunity to make suggestions or to give feedback on the lifestyle program, either informally

by speaking with me, or at the bimonthly Resident, Relative and Carer Meeting.

The Montessori Program is now imbedded in the lifestyle program as well as in the day to day running of the facility. Every opportunity is utilized to provide resident choice and opportunity with the aim of maintaining dignity, self-esteem, autonomy and enjoyment. This is an ongoing program with all staff involved in identifying and providing for the particular needs and opportunities of each individual resident.

We have had a wonderful twelve months of 'Men's Out and About' outings. The funded program allows for monthly outings for the men from each of the aged care facilities of WDHS, to meet up and to socialize. The outings are carefully planned and facilitated by the lifestyle staff from each facility, to ensure successful result for each resident.

As a facility we are well supported by volunteers and the community. A big thank you to our hospital volunteers, music performers, school groups, community groups and our church representatives for your ongoing interest and support. The Penshurst community supports us brilliantly, and we thank you for your ongoing contributions which allow us to fund the lifestyle program for the residents.

Beth Howlett –Leisure & Lifestyle Coordinator

INFECTION CONTROL REPORT

The Infection Control consultant works on site at Penshurst and facilitates the infection control portfolio for the Penshurst Campus. This includes oversight of the infection control program, staff education and auditing.

A key focus over the past year was the introduction of new guidelines for "Respiratory illness in residential aged care facilities" as a result of the increase in respiratory outbreaks last influenza season. WDHS has commenced a gap analysis against the guidelines and will develop an action plan to ensure our vulnerable residents are protected against a respiratory outbreak.

Additionally, the Penshurst aged care residents will participate in the annual Aged Care National Antibiotic Prescribing audit (Ac NAPS) which compares the prescribing of anti-biotic and anti-microbial medications in public aged care facilities across Victoria

INFLUENZA VACCINATIONS

A significant highlight for 2018 was the Peshurst staff influenza vaccination rate. WDHS in collaboration with regional health service across the Barwon South West set a local vaccination target of 95%, recognising that high vaccination rates are the most effective measure of reducing risk of harm to patients, residents and staff.

An extremely successful education campaign resulted in a staff uptake of 100% and staff are acknowledged for their positive response to ensuring that they are doing all they can to protect the people they work with and care for.

AUDITING

The Peshurst Campus participates in a schedule of audits that assist the service to ensure that we are meeting all requirements of infection control. These include both internal staff knowledge quizzes and cleaning audits and also external audits such as the Rural Infection Control Practice Group (RICPRAC) audit of Infection Control and Hand Hygiene audits. Results of these audits are consistently high and reflect a good staff understanding of their role and responsibility in guaranteeing a high standard of infection control practices.

QUALITY IMPROVEMENTS

Over the past year the Peshurst Campus changed to system for laundering residents clothing to the Ecolab Launder System. The system automatically dispenses chemical which facilitates disinfection of the clothing at low water temperatures. As a result resident clothing can now be washed in cooler temperatures than previous requirements to wash in hot water, thereby reducing shrinkage and garment damage.

Carolyn Templeton- Infection Control Consultant

EDUCATION & TRAINING

In March this year we farewelled Hazel Saligari, our Aged Care Practice Development Nurse and welcomed Russell Armstrong to the position. The position covers all WDHS Aged Care facilities. Russell spends one day per week at the Peshurst Campus mentoring Nursing staff and providing support to our Graduate Nurses and all other staff.

At Peshurst staff continue to maintain, improve and broaden their knowledge, expertise and competence, and develop the personal and professional qualities needed to fulfil their professional duties. Care based on best practice requires staff to keep up to date with current changes for both Residential Care residents and Acute Care patients.

The WDHS Aged Care Events Calendar is accessible to all staff on the WDHS intranet site, and covers all Aged Care Education sessions that are scheduled for WDHS Aged Care Facilities. Staff may attend any of the scheduled education at any of the other facilities.

The Education Calendar is formulated initially based on Audit results that identify educational needs. Other education is planned based on staff needs, alteration to legislation and changes to policies. Additional education can be requested at any time, based on care needs of the residents or patients. The Plan is adapted to suit the needs of the staff.

WDHS has an Online Learning System (SOLLE) which is a system that is more interactive for the staff to complete their mandatory competencies.

Education is essential for our staff to deliver the best quality care for people in our facility and Registered Nurses and Enrolled Nurses require a minimum of 20 hours of continuing professional development per year to maintain their registration.

External education is also available on a wide range of topics. Staff are encouraged to attend external training and now have access to the WDHS Staff Development Grant to the value of \$500-\$2000 that they can apply for.

Russell Armstrong

Practice Development Nurse (Aged Care)



PRIMARY AND PREVENTATIVE HEALTH

"....The clinic was fantastic.....it focused on my overall individual health. It really made me think about my personal safety on farm as well as how to reduce my risks when working with farm chemicals."



**80 AgriSafe™
ASSESSMENTS**

50

SOCIAL SUPPORT GROUP SESSIONS

WITH AN AVERAGE OF 11 CLIENTS
AT EACH SESSION



ALLIED HEALTH
PODIATRY, PHYSIOTHERAPY, DIABETIC
EDUCATOR AND DIETITIAN SERVICES

District Nursing Services

The district nurses visit the Peshurst and surrounding area every Monday, Wednesday and Friday, with more frequent services provided if required. The district nurses provide wound care, general monitoring of health, advice and comprehensive assessment. The Transition Care program is utilised by members of the Peshurst community with the provision of bed based services at the health service or in the community member's home. This service is a multidisciplinary program to support people who do not require acute care but benefit for some additional service provision giving the best opportunity to remain independent.

Nutrition and Dietetics

The Dietetics department continues to be strongly supported by the community in Peshurst. Outpatient clients can be seen for a range of conditions including diabetes, gastrointestinal disorders, cardiovascular disease and more. Dietitians are responsible for assessing the nutritional needs of clients, planning appropriate interventions and providing nutritional education. Noël Kelly continues to make regional visits to Peshurst once a month. Referrals are appreciated but not required for our clinics. In addition to the outpatient clinic, Noël very much enjoys working with both nursing and food service staff whilst providing nutritional management of the Nursing Home and Kolor Lodge residents.

AgriSafe™ Clinics

The National Centre for Farmer Health continues to offer monthly AgriSafe™ Clinics at Peshurst District Health Service. Together with NCFH - PDHS recognise poor health and injury impacts not only the farmer but also the farm family, productivity of the farm business and the local community. The PDHS have ensured AgriSafe™ clinics have remained a free community health program for farmers and agricultural workers living in Peshurst and surrounding communities.

Over the last 12 months there has been a total of 80 assessments, consisting of 26 Initial AgriSafe™ assessments for new participants, 4 Review AgriSafe™ assessments for previously seen participants and 50 assessments of cholinesterase to determine pesticide exposure to organophosphates and cholinesterase inhibitors. The AgriSafe™ program continues to be well supported service for PDHS that is highly valued and recommended by the participants.

Occupational Therapy

Our Community Occupational Therapy team continues to provide services to Peshurst and District Health on an as needs basis. We provide services to inpatients, outpatients, Peshurst Nursing Home, Kolor Lodge and Transitional Care Program clients. These services range from helping patients get home safely by completing home assessments, assisting with home

modifications and teaching skills to maximize independence with daily activities, to addressing concerns related comfort and independence such as suitable seating and pressure care needs, scooter and wheel chair assessments.

Continence and Stomal

The WDHS Continence Service has visited Peshurst on a regular basis. Catheter care has been a major component of our service, both with education of staff and for the Peshurst and district residents. The Continence team of Jess McLeod, Annabelle Last and Sara Derksen continue to provide care to outpatients and inpatients at Peshurst and the surrounding community.

Social Work

Jaibu Philip, our Social Worker commenced at WDHS March last year. Being the sole Social Worker for the entire organisation, Jaibu responds to Social Work referrals from Peshurst campus too. This includes Acute, Aged care facility and TCP clients.

Physiotherapy

The Physiotherapy Department continues to provide a weekly service to the Peshurst and District Health Service, and values the need to provide a quality care service in this area of the Western District region.

We continue to see residents of the Peshurst Nursing Home and Kolor Lodge, as well as Inpatients in acute care and Outpatients.

Working together *Creating*



healthier communities



PRIMARY AND PREVENTATIVE HEALTH

Clients under the Transitional Care Program (TCP) in Penshurst are also seen for weekly therapy. The Physiotherapy Department also provides the therapists to implement the Pain Management Program for residents in Penshurst's Aged Care facilities which entail massage and/ or TENS for residents. Through good communication and team work with the Penshurst staff, we strive to provide access to best practice health care for all residents and the general public.

The Physiotherapy team continues to enjoy their time at Penshurst, interacting with the vibrant staff and residents, and appreciates the excellent team environment and well organised facility. We are looking forward to continuing this service into 2018/2019.

Speech Pathology

The Speech Pathology Department continues to provide services to Penshurst and District Health on an as needs basis. Referrals are received via the TRAK system and followed up as appropriate. Assessment and management of swallowing and communication disorders are available to residents and patients. Speech Pathologists Karen Abdullah and Jami Giles work closely with clients, their families and staff at Penshurst to ensure that everyone is eating and drinking safely. Staff education and in service are also provided as required.

Diabetes

People living with diabetes in Penshurst and district have continued to receive local access to a Credentialed Diabetes Educator – Megan McLeish one day per month – funded by the Primary Health Network. Over the past year we have been able to support people with new technologies such as new blood glucose meters, and particularly the Freestyle Libre Sensors, allowing 14 days of glucose readings without a single finger prick! We are committed to providing access to diabetes education close to home, and to working together with other services, including visiting dietitians, podiatrists and GP's, for a team approach to care. We are looking forward to continuing this service into 2018/2019.

Women's Health

The Women's Health Nurse Practitioner has held several pap smear days at Penshurst during the last financial year. She now has the ability to bulk bill all appointments. Women who have regular screenings are 90 per cent less likely to develop cervical cancer than those who don't. Many reasons are given for not attending for a pap smear including distance to travel, difficulty in obtaining suitable appointments as well as preference for a female practitioner. The provision of this service in the local community is an effective way to encourage women to have regular screenings.

Podiatry

Recently there has been some staff changes in the podiatry department. At the end of May, Chaehyung Cho has resigned at WDHS after nearly 3 years and relocated to Sydney to be with his new wife. In June, we welcome Justine Somerville to the Podiatry department. Justine is from Bendigo and she has worked at East Wimmera Health, across multiple campuses in different towns for 10 months prior to joining us. Podiatric treatment is available once a week at Penshurst. You can gain access to podiatric services through referral from your doctor, nurse or you can refer yourself for any foot conditions. Penshurst Podiatry department treat a vast range of different foot conditions. In addition, we support clients in preventing and maintenance of foot complications by encouraging clients to participate in their own foot health through early education and management.

Mac McInnes

Director Primary & Preventative Health

Social Support Group - Penshurst

Social Support Group supports members of Glenthompson and Dunkeld to join community members of Penshurst on Thursday's, to live well at home, enabling members to achieve and feel valued, building on capacity through individual Goal setting, interests and requests. The program is designed to enhance independence by promoting physical activity, cognitive stimulation, good nutrition, emotional wellbeing and social inclusion.

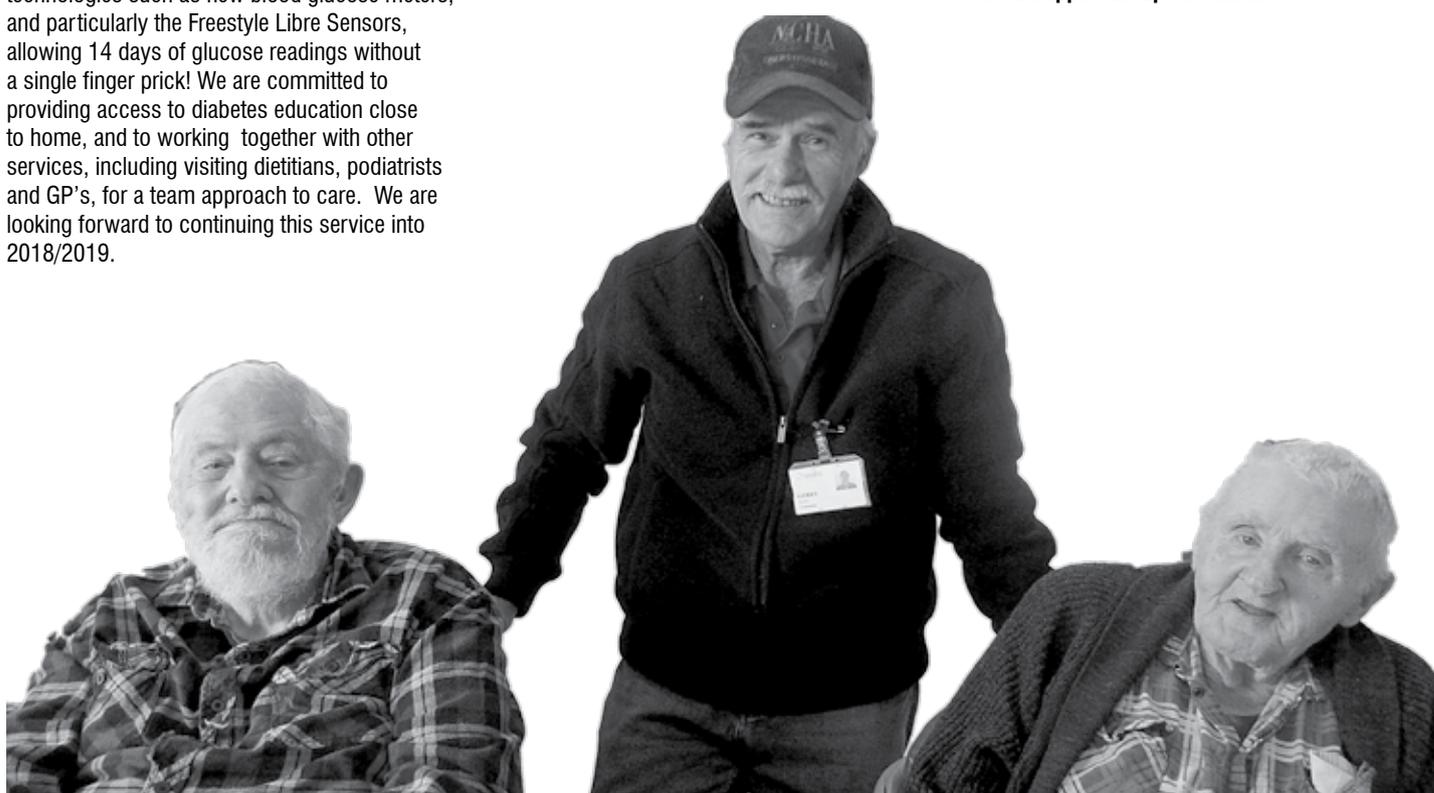
Social Support Group has a committed team who work tirelessly to meet the changing needs and dynamics of our member's. Our group at times have reduced numbers and we encourage our community to support us in our endeavour to maintain our Social Support group for our area.

Who is eligible? Residents in the community who are eligible for support from Commonwealth Home Support, Home and Community Care for Younger People, NDIS and other Government services i.e. Home Care Packages. Referrals may be made through My Aged Care.

This previous year members have celebrated special theme days, supported local businesses monthly with coffee outings, had mystery trips to Great Western Wineries, Terang, Allansford and several other day trips. One highlight of our community connections is the school visits where students and members enjoyed dot Painting and Christmas craft. Each month Penshurst and Hamilton Groups join together to give a wider social connection, these days are alternated between the two facilities.

Kate Coote

Social Support Group Coordinator



HOTEL SERVICES REPORT

Food Safety

The Hotel Services Department is integral in ensuring that residents and patients at the Penhurst Campus are supported to meet their nutritional requirements. A highlight for the residents are the fresh home cooked meals that they receive on a daily basis, in addition to the catering of special functions that are celebrated; in particular resident's birthdays, where each resident has a birthday cake of their choice.

To ensure that we always provide a safe service to our vulnerable residents, the catering department is highly regulated and each year we are required to undergo two external audits against our Food Safety Plan and HACCP principles.

Audits play a key role in verifying correct food safety and cleaning practices are being undertaken by staff on a shift to shift basis they also give us important feedback to ensure continuous improvement in the delivery of our service.

Our first external food safety audit was conducted in January by an External Health Officer. The site assessment report was extremely positive and detailed that the kitchen was found compliant with the food safety standards.

In July, the second of our external audits was conducted by the Southern Grampians Shire which reviewed food safety processes, documentation and an inspection of all areas of the kitchen. We were found to be fully compliant receiving a result of excellent noting a clean well maintained kitchen with good records with no actions to be taken we were issued a certificate. All staff are to be congratulated on their continued compliance and high quality work in maintaining these standards.

Quarterly internal food safety audits are also conducted by the WDHS Hotel Services Facilitator and consistently have positive results. WDHS has implemented support visits from the Hotel Services Coordinator and Hotel Services Facilitator to assist staff with food safety training, education in the correct use of equipment and to involve staff in changes that are being implemented across WDHS.

Cleaning Standards

Our committed team of environmental services staff ensure that the environment at the Penhurst Campus is maintained at a high standard of cleanliness. In order to achieve this, all staff are appropriately trained in the use of cleaning products and equipment required to do their job.

All rooms that are identified as being in a moderate to high risk category are audited on a monthly basis to assess the cleanliness of the facility in line with the cleaning standards for Victorian Public Hospitals. Results for the Penhurst Campus are continuously above the state benchmark and are testament to all the hard work and commitment from staff in meeting the vigorous standards required in both the kitchen and environmental services.

Rhonda Hamilton-General Services Manager



FACILITIES AND EQUIPMENT

The Penhurst site continues to be effectively managed by Richard Casey along with back up support by Hamilton maintenance staff when required.

Apart from the on-site requirements maintenance for the Independent Living Units located at both Penhurst & Dunkeld falls also under Richards jurisdiction as well.

Maintenance requests through the Beims work order system are dealt with in a timely response & manner whether it is planned or reactive maintenance

Some of the main works that have been undertaken at Penhurst and equipment purchased in the last twelve months has been:-

- Replacement and rewiring of two electrical switchboards.
- Cora's Way –Outdoor undercover facility for residents
- Fire System Hydrostatic test and fire components upgraded.
- Purchased new zero turn ride on mower.

Once again a special thanks, goes to Tony Auden for his voluntary service with the grounds maintenance at Penhurst. This has been ongoing for many years and his service has been much appreciated by PDHS and will be sorely missed when decides not to continue.

Trevor Wathen - WDHS Facilities Manager



OUR COMMUNITY PARTNERSHIPS



\$4,378

IN DONATIONS BY
PENSURST HOSPITAL
LADIES AUXILIARY



9 VOLUNTEERS

\$7,628

RAISED WITH THE HOSPITAL DOOR
KNOCK APPEAL

AUXILIARY

On behalf of the "Penshurst Hospital Ladies Auxiliary" it is with pleasure that I give you a report on our activities over the past twelve months.

The Auxiliary meet on the 3rd Tuesday of the month, in the Sheppard Centre of the Hospital, new members are very welcome.

This year we have raised money for the hospital by means of catering for funerals, a Wedding, a bike rally, various raffles and a stall at the Penshurst Christmas street market.

Both Katherine Armstrong and Virginia Quirk share representation at our monthly meetings providing us with an informative report on the progress of the Hospital, in addition to a wish list for items that we can contribute funds towards.

This past year we have provided money for:

- Floor sensor mats
- Ramps for transporting the lawn mower
- Tables and chairs for the staff room
- Over toilet aids
- Nail kits
- Shower stools
- Recliner chair
- Hairdressing chair
- Hose reels

Once again we would like to thank Kit Boyd for her ongoing generosity to our catering functions, also Stella and Steve Boots for their donations. Our Christmas lunch was held at "Burn Brae" a great lunch was had by all.

Also thank you to Rhonda and the kitchen staff for the meals they supply. To the ladies on the committee and the Community for all the help they have given this past year "Thank you"

Judy Drane - President Hospital Ladies Auxiliary

FUNDRAISING EVENTS AND PROJECTS

Our generous donors and supporters make it possible for the Penshurst Campus of WDHS to purchase much-needed equipment and refurbish facilities to meet the needs of patients and clients.

We sincerely thank all those who contributed financially or in-kind in the 2017/18 year. A list of donors is shown later in this report.

Hospital Sunday Door Knock Appeal

We are truly grateful to the Penshurst Community who continue to generously support the Penshurst Campus through the annual door knock appeal. The Penshurst community donated approximately \$ 7 600 towards the local health service to contribute to its ongoing development.

Hospital Markets

Two extremely successful Penshurst Hospital Market have been held over the past year. The first was held in October 2017 and had a Spring theme; the second in March 2018 had a St. Patrick's Day theme with Irish Dancing and stall holders wore green. Different stalls, including local arts and crafts, jewellery, Sourdough bread, jams preserves and gourmet tea and face painting are always a highlight and the Penshurst Community and beyond are very supportive of these events. A total of \$3500 has been raised through the markets and we thank Nanette and Pat Stanes for their many hours of work and dedication spent in coordinating them.

VOLUNTEERS

Our volunteers play an integral part in enhancing the lives of the resident at the Penshurst Campus. Nine WDHS registered volunteers regularly provided support to our residents both individually and through the leisure and lifestyle program.

Activities and services supported and provided by volunteers include:

- Visiting resident for discussion, company, and support
- Walks
- Reading to residents
- Crosswords, playing cards and games
- Manicures
- Cooking sessions
- Art sessions
- Gardening
- Football tipping
- Music and singing
- Spiritual activities
- Group activities
- External outings

We congratulate two of our volunteers Don Adamson and Gwen Rentsch who have both received the Charlie Watt Volunteer of the Month Award in November 2017 and June 2018 respectively.

Jeanette Ryan/Kim Fort

**South West Community Transport Coordinator/
Volunteer Co-coordinator**

ADVISORY COMMITTEE

The Peshurst Campus of the Western District Health Service Advisory Committee comprises members of the community who are appointed to advise the Western District Health Service Board on issues in relation to the Peshurst Community and District on health needs and services.

The Advisory Committee's operation is governed by the by-laws, rules and standing orders of the Western District Health Service.

Functions of the Advisory Committee

The functions of the Committee as authorised by the Board are:

- Review the performance and operations of the Peshurst and District Health Service.
- Be responsible for service planning, service delivery and service quality activities for the Peshurst Community and make recommendations to the Board of the Service.
- Make recommendations on the strategic plan of the Service (so far as it relates to Peshurst and District Health Service) to the Board of the Service.
- The Committee conduct bi-monthly meetings.

The Advisory Committee are grateful for the assistance provided during the past year by Mr. Rohan Fitzgerald, Mr. Nick Templeton and staff of the Finance Department of the Western District Health Service in reviewing and planning performance, and Jenny Hutton the WDHS Board representative on the Advisory Committee.

Community Advisory Committee Members



Margaret Eales (President)

Commenced with Advisory Committee: 2000

Term of Appointment: 2015-2018

Margaret, now retired, was previously employed as a Trainer Telstra Operator Assisted Services for 4 years prior to holding the position as Manager of Telstra Customer Service centre for 10 years. Other than her service as President on the WDHS Peshurst Campus Advisory Committee, Margaret is a member of the Peshurst Hospital Ladies Auxiliary, President of the Peshurst Senior Citizens Club, Member of the Caramut and District Garden Club, she was Editor of the Peshurst News until it ceased production recently and is still a volunteer of the Peshurst Campus Western District Health Service.



Jenny Hutton B.Ed. (WDHS Board representative on Advisory Committee)

Commenced with WDHS Board 2002

Jenny is a past secondary teacher and is currently Director of Community Relations and Development at The Hamilton and Alexandra College. Jenny plays an active fundraising role in the community and is a Fellow of Educate Plus (Association of Development and Alumni Professionals in Education). Jenny was the President of the Peshurst Botanical Gardens (1995-2010) and was part of the Mulleraterong (2010) and Grange (2011) Fundraising Committees.



Tom Nieuwveld

Commenced with Advisory Committee: 2003

Term of Appointment: 2015-2018

Along with Tom's Service on the Advisory Committee he also holds the position as a Justice of the Peace and is a member of the local C.F.A. and is also a member of the Wannan Water Advisory Committee.



Wendy Williams

Commenced with Advisory Committee: 2005

Term of Appointment: 2017-2020

Wendy spent approx. 35 years working for the Education Department of Victoria as a Teacher, Historian, Archives and Records Management Officer in Charge and Principal.

She currently operates her own company which does Consultancy for Schools producing Annual Reports and Reviews including Data analysis, contracts workers to the mining industry. She is also a civil Celebrant qualified to undertake Marriages, Namings, Renewal of Vows, Funerals, Grief and Trauma Counselling, along with running a small farm which produces fine wool merinos.

Other than her service on the Advisory Committee she holds the position as Secretary/Treasurer of the Dunkeld & District Historical Museum, Justice of the Peace and qualified Bail Justice.



Trevor Godenzi

Commenced with Advisory Committee: 2016

Term of Appointment: 2016-2019

Trevor has been involved in the Health Care industry for nearly 35 years first as a Volunteer for people with disabilities, then as a House Supervisor for Deaf/Blind children and also an Instructor at an Adult Vocation Centre in the disabilities field. Gaining two Nursing degrees Trevor then branched into Aged Care eventually Managing a 94 Bed Unit for the Freemasons' and subsequently as CEO of two Aged Care facilities, the most recent being Eventide Lutheran Homes in Hamilton. Trevor currently owns and operates a Wine Bar in Peshurst.



Don Adamson

Commenced with Advisory Committee 2010

Term of Appointment: 2016-2019

Don worked for 29 years with General Motors / Electronic Data Systems, as an Information Security Officer and Computer room Supervisor, Despatch. He is currently semi-retired, however employed part time as a Personal Care Assistant is driving a bus for the Disabled and Aged.

He is also very active in the local community, volunteering his time as a driver for the Planned Activity Group, (ADASS), is a member of the Peshurst Show Committee, has been, and is still involved as a member of the Lions Club for 18 years, assists with the local Peshurst Community newsletter and has recently joined the Advance Peshurst Committee.



Lucy Cameron

Commenced with Advisory Committee 2011

Term of Appointment: 2017 - 2020

Lucy lives on the family farm near Peshurst with her husband Damian and their sons Ben and Duncan.

She has completed a Bachelor of Engineering (Hons), Adelaide University.

For the past ten years she has worked for the Glenelg Hopkins CMA where she runs projects aimed at protecting rivers and wetlands. In her spare time she helps run the farm and Damien's Sheep pregnancy scanning business, and enjoys being a mum.

Other interests include reading, playing music, cooking and travelling.

CORPORATE GOVERNANCE



Anna Watson

Commenced with Advisory Committee 2014

Term of Appointment: 2017 – 2020

Anna is the Bank Manager at the Dunkeld & District Community Bank® Branch of Bendigo Bank and has over 25 years of banking experience. She is the Secretary and Treasurer of the Penshurst Lions Club, the Treasurer of the

Penshurst A & P Society (show) and the Treasurer of the Miniera & District Football League. Anna enjoys travelling, especially to warm places and reading.



HONOUR ROLL PENSHURST & DISTRICT HEALTH SERVICE

LIFE GOVERNORS:

MR. G.G. BURGER *
MR. E. COTTRILL *
MR. F. DUNKLEY *
DR. L. JENKINS
MRS. E. KINNEALY *
MR. W. LEWIS *
MR. A. THORNTON
Pastor E.W. WIEBUSCH *
MR. A. COTTRILL *
DR. J.D. FLEMING

MR. T.A. RENTSCH*
MR. J. RYAN *
MR. F. SCHRAMM
MR. R. SCHRAMM *
MR. J.O.W. SMITH *
MRS. H.M. LINKE *
MR. H. MIRTSCHIN *
MR. N. KRUGER
MR. T.D. HUTTON

PRESIDENTS OF THE BOARD OF MANAGEMENT:

1956-1959 Pastor E.W. WIEBUSCH *
1959-1961 Rev. C.A. GIBSON*
1961-1966 MR. R. CHESHIRE*
1966-1969 MR. J.G. RYAN *
1969-1974 MR. K. CROPPER *
1974-1977 MR. G.G. BURGER *
1977-1988 MR. W.J. LEWIS *
1988-1994 MR. T.A. RENTSCH*
1994-1998 MR. T.D. HUTTON

CHAIRPERSONS OF THE ADVISORY COMMITTEE

1998-2000 MR. R. GREIG
2000-2007 MR. P. HEAZLEWOOD
2007-2009 MR. T. NIEUWVELD
2009-2012 MR. L. PATON *
2012-pres MRS. M. EALES

MATRONS / DIRECTORS OF NURSING:

1956-1957 MRS. J. CHESSWAS *
1957-1958 MRS. E. FAIRHURST
1958-1959 MRS. A. PITT
1959-1960 MS. M. HIGGINS
1960-1966 MRS. E. WILSON *
1966-1971 MISS. S. MURPHY
1971-1975 MRS. J. FLYNN *
1975-1978 MS. A. BLACK
1978-1979 MRS. G. HARRINGTON
1979-1984 MRS. M. JEREMY *
1984-1987 MR. J. DRUMMOND
1987-1992 MS. E. DUCKMANTON

1992
1995
1999

MS. C. FRECKLETON (Acting DON) *
MRS. N. GASH (Acting DON 5mths)
MRS. C. TEMPLETON (Acting DON 3 mths)

DIRECTORS OF NURSING / MANAGER:

1992-1995
1995
1995-1998
1998-1999
1999-2003
2003
2004-2008
2008-2010
2010-2011
2011-2013
2013-2015
2015-pres
2017-Pres

MS. M. DADSWELL (DON/Administrator)
MS. J.A. DAVIS (Honorary Administrator 5 mths)
MS. J. ROSS (DON/Administrator)
MS. J. ROSS (Manager/DON)
MRS. J. BURTON (Manager/DON)
MRS. J. PATON (Acting Manager/DON 3 mths)
MR. D. CLARKE (Manager/DON)
MR. D. MALONE (Manager/DON)
MRS J. PATON (Acting Manager/DON 6 mths)
MR. A. DOULL (Manager/DON)
MRS. B. ROBERTS (Manager/DON)
MRS. K. ARMSTRONG (DON - Aged Care Services)
MS. V. QUIRK (DON)

NURSE UNIT MANAGERS:

2002-2003
2003-2011
2008
2011-2013
2013-2014
2014-2016
2016-2017
2018-pres

MS. A. O'BRIEN
MRS. J. PATON
MRS. B. JOOSEN (6mths)
MRS. A-M WHEATON
MRS C. TEMPLETON (Acting NUM)
MRS JUNE MORRIS
MRS. VIRGINIA QUIRK
MS. P. HOLMES

MEDICAL PRACTITIONERS:

1956-1958
1958-1963
1963-1970
1970-1982
1982-1985
1985-2006
2006-2011
2008-Aug 08
2010 – July 14
July 2014 - Feb 15
Feb 2015 – Dec 15
2016 – Present

DR. J.P. WATT *
DR. R.J. LEITCH *
DR. A.I. MacKINNON
DR. L. JENKINS
DR. A. ARKELL
DR. J.D. FLEMING
DR. M. FORSTER
DR. J. BANERJI
DR. M. ABDULLAH
Dr. IFRAN HAKEEM
DR. LOBA HAQUE
Hamilton Medical Group – on a rotating Dr. basis.

* Denotes deceased

ACKNOWLEDGEMENT



After each contributing many years of service to the Peshurst Campus, it is with regret that we acknowledge the retirement of two extremely dedicated ladies, Margaret Eales and Jen Hutton.

After eighteen years on the Peshurst Advisory Committee, Margie retired from her position at the end of June 2018. Margie first held a position on the Advisory Committee in 2000, following which she took on the role of Chairperson in 2013 and held the title until her retirement. Although retired from her service on the Advisory Committee, Margie continues to give her time to support the Peshurst Campus in a variety of other ways including being a member of the Hospital Ladies Auxiliary, volunteering her time by means of playing music, conducting Ecumenical Church Services and in many other ways. We are very fortunate to have such a wonderful supporter of our town and facility.

WDHS board member, Jen Hutton's service to the Peshurst Campus has been invaluable. Jen has been the WDHS board representative here at Peshurst since 2007 bringing with her a vast knowledge of WDHS and the Peshurst Community. Jen has also been instrumental to our fundraising by being involved with the annual Hospital Door Knock Appeal and various other fundraising events. We are incredibly grateful for both Margie and Jen's contribution and many years of service at Peshurst and wish them well for their future endeavours.

DONATIONS

General:

Peshurst Hospital Ladies Auxiliary
Kellys Merchandise
Estate of the Late Leo {Sandy}
O'Brien
Peshurst Hotel and Patrons
Tony Auden
Don Adamson
Katherine Armstrong
Betty Barker
Mr. Clinton Burger
Bethlehem Lutheran Church Tabor
Mrs. Isobel Boyd
Henry and Karen Cameron
Chris Cook
Combined Churches Community
Carols Committee`
Kevin Doyle
Sue Davenport
Mrs. Barbara Finlay
Chris & Sarah Hines
Barry & John King
Bill & Jenni Kinnealy
Evan Kelly
Neville & Shirley Kruger
Glenis Linke
Ian and Robyn Linke – Sth Kolor
Partnership
Neville Linke
Fraser McKenzie

Stuart & Heather McKenry
Rhoda Mirtschin
Colin & Kath Mirtschin
Wayne McDonald
Julie Morice
Brian O'Brien
Kate O'Neill
Judy & Graeme Page
Darryl and Melissa Pye
Myra Pohl
Virginia Quirk
Gwen Rentsch
Darren Rentsch
Norm & Marilyn Rentsch
Ross & Leanne Stewart
Nanette and Pat Stanes
Tabor Ladies Guild
Ian Thomson
Leigh and Natalie Uebergang
Alison Virtue
John and Jenny Watt

Gifts in Kind:

Don Adamson
Mr. Tony Auden
Margaret Brown
Katie Benson
Helen Brown
Lucy Cameron
Josie Coyle
Joy Darroch
Sue Davenport
Dunkeld Red Cross
Judith Drane
Mrs. Margaret Eales
Irene Edwards
Cath Edlich
Gerry Eykels
Mrs Kathleen Golding
Trevor Gaudenzi
Hospital Ladies Auxiliary
Jenny Hutton
Marjorie Keeble
Brenda Mirtschin
Sam Modra
Tom Nieuwveld
Jo and Graham Music Mortlake
Peshurst Primary School
Peshurst Kindergarten
Gwen Platt
Gwen Rentsch
David Ross

David Schultz
Dorothy Sherlock
Janet Shalders
St. Joseph's Primary School
Don Taubert
Tabor Male Choir
Tarrington Ladies Wool Committee
Anna Watson
Wendy Williams
Maree West

There are many individuals who give their time or other gifts in kind (including donations, sponsorships and assisting fundraising functions. Your efforts are greatly appreciated

STAFF SERVICE MILESTONES

20 YEAR

Kimberley Cameron
Penny Holmes

25 YEAR

Elizabeth Ewing

STAFF OF PENSHURST CAMPUS

CHIEF EXECUTIVE:

ROHAN FITZGERALD BCOM

Rohan commenced as the Chief Executive at Western District Health Service in August 2014. He was previously the Chief Executive at Stawell Regional Health and has held senior director positions at Latrobe Regional Hospital and Central Gippsland Health Service.

Rohan has held numerous board positions including serving on the board of Health Purchasing Victoria and was also a Latrobe City Councillor. Prior to entering the healthcare industry Rohan worked in the commercial finance sector. He is passionate about rural healthcare and encouraging the creation of healthier communities.

DON – AGED CARE SERVICES - HAMILTON & PENSHURST:

KATHERINE ARMSTRONG RN, BApp Sci (Nursing), Grad Cert Bus Admin.

Katherine has worked at the Hamilton Campus for the last 25 years in a number of positions in Aged Care, including Nurse Unit Manager and Aged Care Quality Coordinator. Katherine's most recent position is the Assistant Director of Nursing – Aged Care (Hamilton Campus)

DIRECTOR OF NURSING

VIRGINIA QUIRK RN, RM, Grad Dip. Family & Child Health (from Nov 2017)

Virginia has held senior management positions in the public health system and brings with her substantial experience in clinical oversight, quality management, driving organisational change and customer service; working with both patients and staff.

NURSING

UNIT MANAGER

PENNY HOLMES RN BA Nursing, Cert III Allied Health (from March 2018)

Penny has worked for WDHS for the past 20 years. Prior to this Penny worked in several Metropolitan hospitals. During her employment at WDHS, Penny has worked in the acute sector including ICU, medical unit and rehabilitation. Penny brings a professional and a high standard of care to WDHS which has been delivered to all areas of her practice. Prior to becoming the Nurse Unit Manager of the Penshurst Campus, Penny held the position of Associate Nurse Unit Manager.

AFTER HOURS COORDINATORS

AFTER HOURS COORDINATORS

CAROLYN TEMPLETON RN, Cert. Ster. & Inf. Control, Hep.C/HIV counsellor, Nurse Immuniser
JULIE CARTER (COSTELLO) RN

ASSOCIATE NURSE UNIT MANAGERS

JANE BARTLETT
JUBY JACOB
PENNY HOLMES {Up to March 2018}
JISHAMOL ABRAHAM
JANETTE RANTALL {Ceased employment 24.12.2017}

REGISTERED NURSES

DZINTRA CLARKE
SUSAN RICHARDSON
SABINA MAYNE {Ceased employment 06.05.2018}
RENU SADIJURA {Ceased employment 08.06.2018}

ENROLLED NURSES

KATE JACKSON
LYN PEACH
MARGARET MEULENDYKS
KIM CAMERON
KATE O'NEILL
KIM FITZGERALD
SALLY CASEY
TERESA HOLMES
JOSCELYN MIBUS
REBECCA SIEMON {Ceased employment 26.11.2017}

PERSONAL CARE WORKERS

CHERYLE CASEY
PAULINE McLEAN
JOY LAMBOURN
MARIE SHAW
SHANE BENGE
BEVERLEY OLLE
SONAM CHODEN

SUPPORT SERVICES

GENERAL SERVICES MANAGER
RHONDA HAMILTON

FOOD AND DOMESTIC SERVICE ASSISTANTS

LIZ EWING
BELINDA HILL
LEEANNE CAMERON {ceased employment 30.08.2017}
NORELLE BENSCH
ROBYN SMITH
BIANCA KELLY {Maternity Leave}
PRECY O'MEARA
TESSA BENGE
FENELLA CAMPBELL {Ceased employment 28.08.2017}
SAMANTHA MILLER {Ceased employment 17.07.2017}
JODIE ROWLAND
TSSHERING DORJI
AIMEE BAKER

EDUCATION

HAZEL SALIGARI {Ceased Employment 24.06.2018}
RUSSELL ARMSTRONG

LIFE STYLE CO-ORDINATOR

BETH HOWLETT

MAINTENANCE

RICHARD CASEY

ADMINISTRATION ASSISTANTS

GWEN RENTSCH
HEATHER McKENRY
MELISSA PYE

SOCIAL SUPPORT GROUP

BRENDA UEBERGANG (SSG Manager)
KATE COOTE (SSG Co-ordinator)
MICHELLE MASLEN
JUDY THORNTON {Ceased employment 24.09.2017}
JESSIE ANDERSON {Ceased employment 25.08.2017}
RUBEN ROSS
MICHELLE ELLIS

Penshurst and District Health Service

Revenue and Expense Statement for the Year Ended June 30, 2018

	2017/18	2016/17
	\$	\$
<i>Revenue</i>		
State Government Grants	1,714,187	1,801,001
Patients Fees	1,753,654	1,903,632
Other Revenue	98,868	87,874
Transfer of Accommodation Charge	331,630	-
<i>Total Operating Revenue</i>	3,898,339	3,792,507
<i>Expenditure</i>		
Salaries & Wages	3,053,976	2,917,114
Direct Expenditure	217,873	223,537
Overheads	626,191	632,329
<i>Total Operating Expenditure</i>	3,898,040	3,772,980
<i>Operating Surplus/(Deficit)</i>	299	19,527
<i>Capital Items</i>		
Fundraising and Donations	74,643	317,156
Ingoing Residential Charges - Aged Care	330,413	400,775
Transfer of Accommodation Charge	(331,630)	-
Expenses using Capital Income	(28,354)	(3,065)
Depreciation	(431,282)	(432,986)
<i>Health Service Result</i>	(385,911)	301,407

Statement of Changes in Equity

<i>Total equity at beginning of the year</i>	9,749,967	9,448,560
Net result for the period	(385,911)	301,407
Gain on Revaluation of Land & Building	521,665	-
<i>Total equity at end of the year</i>	9,885,721	9,749,967

FINANCIAL STATEMENTS

Penshurst and District Health Service

Balance Sheet as at June 30, 2018

	2018	2017
	\$	\$
Equity		
Accumulated Surplus / (Deficits)	6,462,782	6,606,159
Asset Replacement Reserve	714,860	623,638
Asset Revaluation Reserve	2,994,269	2,472,604
Specific Purpose Reserve	522,421	457,038
Equity Transfer to WDHS	(808,611)	(409,472)
Total Equity	9,885,721	9,749,967
Current Liabilities		
Payables	-	-
Employee Entitlements	539,886	475,182
Monies Held in Trust	1,040,037	953,977
Total Current Liabilities	1,579,923	1,429,159
Non Current Liabilities		
Employee Entitlements	75,255	66,526
Total Non Current Liabilities	75,255	66,526
Total Liabilities	1,655,178	1,495,685
Total Equity and Liabilities	11,540,899	11,245,652
Current Assets		
Cash at Bank	3,419,179	3,354,261
Investments	285,230	278,505
Receivables	81,615	91,283
Monies Held in Trust	1,040,037	953,977
Total Current Assets	4,826,061	4,678,026
Non Current Assets		
Land, Buildings, Plant & Equipment	7,316,665	8,135,444
Accumulated Depreciation	(601,827)	(1,567,818)
Total Non Current Assets	6,714,838	6,567,626
Total Assets	11,540,899	11,245,652

Our vision

Creating healthier communities

Our mission

To support our community's physical, mental and social wellbeing by:

- Providing high quality and innovative services;
- Building enduring partnerships; and
- Delivering customer service excellence.

Our values

Integrity

We will be open and honest and will do the right thing for the right reason.

Innovation

We will be an industry leader by breaking new ground and improving the way things are done.

Collaboration

We will actively work together in teams and partnerships.

Accountability

We will take personal responsibility for our decisions and actions.

Respect

We will value all people's opinions and contributions.

Empathy

We will endeavour to understand other peoples' feelings and perspectives.

Farewell



*Do not stand at my grave and weep.
I am not there; I do not sleep.
I am a thousand winds that blow.
I am the diamond glints on snow.
I am the sunlight on ripened grain.
I am the gentle autumn rain.*

When you awaken in the morning's hush

*I am the swift uplifting rush
Of quiet birds in circled flight.
I am the soft stars that shine at night.
Do not stand at my grave and cry;
I am not there; I did not die.*

- Mary Elizabeth Frye

