

# Hamilton Community Transport Service

## Eligible users of the service include:

- People who cannot use conventional public transport (aged persons, those with physical, sensory or intellectual disabilities).
- Carers, family & friends accompanying the above.
- People who are economically disadvantaged or geographically isolated.
- Transport disadvantaged people wishing to attend group activities.

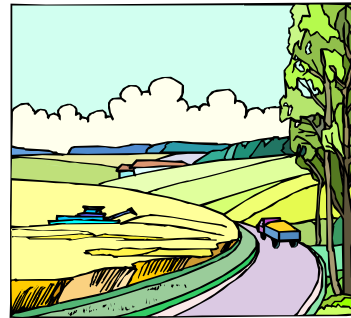
## Transport can be provided for:

- Medical and therapy appointments, access to Community Health Services.
- Please arrange Warrnambool appointments on Monday, Wednesday or Friday.
- Clients returning home from hospital.
- For visits to friends, relatives, social activities and shopping centre.

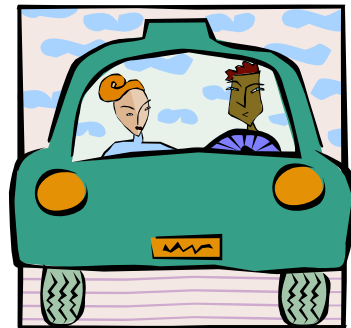
## Who can contact the service?

- Any member of the public can contact the service without referral.
- Any service provider can contact the service on behalf of the client.

*Community transport aims to assist those who are disadvantaged in accessing transport.*



*Volunteer drivers will provide a door to door transport service.*



The program relies on the invaluable contributions of volunteers. Without the volunteers' support we would not be able to provide these services to our community.

## HOW TO CONTACT THE SERVICE.

- Phone the Volunteer Co-ordinator on 5551 8284 or contact the receptionist at the Frances Hewett Community Centre on 5551 8450
- It is essential that at least three working days notice is given. However the service works on a first in first served basis
- The receptionist will need your name, phone number, where you are going and the dates and times of the appointments or activities.
- The Co-ordinator will phone back to advise if your request can be met.
- The Co-ordinator will suggest an appropriate donation for the particular journey.

## Transport will not be provided if:

- You have other transport available to you.
- You require transport to an appointment whilst an inpatient of a hospital.
- You should be receiving transport from the Ambulance service.
- You are in poor health and in the opinion of the coordinator you require medical supervision.
- In the opinion of the coordinator you require an escort and none has been provided.
- You are able to access transport through the Dept. of Veterans Affairs.

# Western District Health Service

## *Thinking of volunteering as a Community Transport driver?*

☺ The service provides information, support and training to volunteers who wish to participate in the Community Transport program.

☺ If you wish to volunteer as a driver, please contact Jeanette Ryan Volunteer Co-ordinator, (03) 5551 8284



The service relies on valuable donations from users of the service and the public.

If you would like to support the Hamilton Community Transport service by making a financial contribution, please forward your donation to Western District Health Service.



Hamilton Community Transport Service is a member of the South West Community Transport Network

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Hamilton Community Transport  
Western District Health Service

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Jeanette Ryan

**HAMILTON COMMUNITY  
TRANSPORT SERVICE**



**PHONE**

**(03) 5551 8284**